

KURT WEINSTEIN

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Work Experience

Genius at Apple Eastview

Rochester, NY // December 2017 – Present

- Training and mentoring newer team members
- Troubleshooting and investigating macOS devices
- Performing hardware repairs of iOS and macOS devices
- Monitoring and communicating emerging issues to the team
- Leading the reorganization of the repair room to improve efficiency and meet proper standards
- Continuing to perform all of the duties of a Technical Specialist

Technical Specialist at Apple Eastview

Rochester, NY // June 2016 – December 2017

- Worked with customers to repair their relationship with Apple
- Troubleshooting iOS devices
- Consistently met the needs of the team and the customer in a fast-paced environment

Front End Web Developer at Global Thinking

Alexandria, VA // Summer 2015

- Developed and edited HTML emails
- Worked with a team in the early stages of developing a new web-based application
- Worked with designers to develop a prototype of an iOS application
- Used technologies such as Gitlab, Wordpress, and Campaign Monitor

Instructor at Kids on Campus at RIT (for ages 9-17)

Rochester, NY // Summer 2013 – Spring 2016

- Taught students programming in Arduino and Processing
- Co-designed and co-led Physical Computing course in of Summer 2014
- Responsible for teaching programming concepts, attendance, keeping track of students throughout the day

Education

Rochester Institute of Technology

August 2013 – December 2015

Coursework completed toward
New Media Interactive Development (BS)
GPA: 3.77

Skills

- Strong aptitude for adapting to change
- Substantial people skills
- Easy to communicate with
- Excellent problem-solver
- Always eager to learn and improve
- Effective teacher of technical concepts to all audiences

Tools

- HTML/CSS
- Javascript/jQuery
- Swift/Xcode
- Arduino/Processing
- Unity/C#
- Photoshop
- Microsoft Office Suite

Other Experience

- Freelance web development using a variety of frameworks and content management systems
- Lead member behind the Haunted Walk for Charity, an annual event that ran for 10 years